

Terms & Conditions

Availability

Orders are accepted subject to availability and confirmation of price. When vintages are exhausted we reserve the right to substitute for the next available one.

Claims

All goods purchased from us must be examined on arrival and the consignee must notify any discrepancies separately to us in writing within 3 days. Similarly, non-delivery of goods must be notified in writing within 14 days of the date of invoice. Failure to give notification within these specified periods could prejudice subsequent claims.

Prices and VAT

All wines are offered subject to remaining unsold. Prices are all quoted exclusive of VAT, which will be added at the appropriate prevailing rate. The process at which orders are accepted may be subject to revision without formal notice in the event of any material change in exchange rates, duty or variation in market prices between the date of offer and the date of invoicing.

Samples

We shall be pleased to supply samples at the list price, if subsequently an order is placed this cost will be re-credited to your account.

Payment

Payment for all orders is due at the time of placing the order except to agreed credit accounts. All payment terms are subject to status and completion of the R&M Chateau Wines Ltd Application Form.

Credit Accounts

Upon acceptance of an official Account Application Form a credit account will be opened with set credit limits. Extensions to credit limits will only be considered upon receipt of a formal application. We reserve the right to refuse credit facilities and this is non-negotiable. Credit account may be withdrawn without notice if agreed payment terms are not adhered to.

Overdue Accounts

R&M Chateau Wines Ltd will charge monthly interest at the rate of 2% per month on overdue accounts.

Data Protection Act

Your name and address are held on our computers for the sole purpose of sending you our price list and other relevant commercial information. Your name and address will not be given to third parties.

